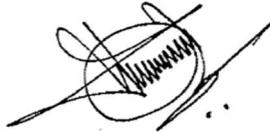


Investors Complaints Status for the quarter ended December 31, 2019

SI.No	Nature of Security	Complaints pending at the Beginning of the Quarter ended December 31, 2019	Complaints received during the Quarter ended December 31, 2019	Complaints disposed and resolved at the end of the Quarter December 31, 2019	Complaints unresolved at the end of the Quarter December 31, 2019
1	Unsecured Redeemable Non-Convertible Debenture Instruments	0	0	0	0

For ESAF Small Finance Bank Limited



Ranjith Raj P
Company Secretary and Compliance Officer

Place : Thrissur

Date: January 04, 2020

ESAF SMALL FINANCE BANK LIMITED

RBI License No.: MUM 124, CIN: U65990KL2016PLC045669

Registered & Corporate Office: ESAF Small Finance Bank Limited, Building No. VII/83/8, ESAF Bhavan, Mannuthy, Thrissur - Palakkad National Highway, Thrissur - 680 651, Kerala.

Ph. No: 0487 7123456, 123457, Email: customer-care@esafbank.com www.esafbank.com